

April 21, 2016 | Volume 3, Issue 4

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## REFLECTIONS FROM 9TH



### A Vision of Many

The Tivoli Quadrangle (the Quad) project is more than just a new park. It represents a team effort of immeasurable proportions from beginning to end. We have watched it transform into a wonderful green space with a vast array of trees and patios. The Quad's amenities include built-in sitting walls, new protected bike lanes, adjacent parking, small personal spaces, as well as grand open areas.

But as we near the finish line, it is important to recall the vision that initially began with the acquisition of a portion of the funding from the Auraria Foundation. As their last act of service, the Foundation desired to dedicate their final funds to a space that could be enjoyed by the entire campus community. The students from all three institutions followed suit by assessing themselves a fee to complete the Quad, ensuring this collective space embraced the tri-institutional nature of the Tivoli. Supplementary funds from campus parking operations were added for the transportation elements, and the project moved from vision to pending reality. AHEC staff then worked extremely hard to meet deadlines and follow challenging schedules, while the weather cooperated (for the most part!).

As we close in on graduation, sod is being placed, while very soon fencing will be removed and the construction trucks will disappear. CU Denver will hold their commencement at the revitalized site on May 14th. Following that, the campus will enjoy the Quad on a daily basis, but we will refrain from scheduling formal activities until fall to enable the sod to take root and stabilize.



## 'ONE AURARIA' NEWS

### HR INSITE

### Classified Staff Benefits Open Enrollment

The benefits open enrollment period for classified staff begins **April 26th** and will run through **May 16th, 2016**. This year's open enrollment is passive. If you do not want to make any changes to your current elections they will carry over to FY 2016–17, except for participation in the Flex Spending Account (FSA). Employees must enroll in the FSA every year.

### FY 2016–17 Benefit Changes

- New: Up to \$720 Annual HSA Employer Contribution with HDHP
- Reduction in cost of mail order prescriptions
- Increase in annual maximum plan benefit for the dental plans
- Increase in orthodontics benefit for the Basic Plus Dental Plan

The Quad is anticipated to be a popular and activated space. Be sure to enjoy and experience it—its success is due to the vision of many!

**Barb Weiske**  
Chief Executive Officer

## CAMPUS NEWS

### COMMUNITY COLLEGE OF DENVER

#### **Bob Browning Joins CCD as VP for Administration/CFO**

Bob Browning has led a distinguished career working in various capacities for Colorado government, higher education, and the private sector. Browning recently returned to the Auraria Campus, having worked for the Auraria Higher Education Center many years ago, as CCD's new Vice President for Administration/Chief Financial Officer.



"I am delighted that Bob has joined our executive team. His varied career makes him a great fit for CCD," said Dr. Everette Freeman.

Browning brings CCD an abundance of higher education experience with past positions in finance and administration for the University of Colorado Anschutz Medical Campus, University of Denver, and Teikyo Loretto Heights (Colorado Heights) University. In addition, for nearly 12 years Browning was the Director of Administration and Finance for Colorado's largest public health department that serves Adams, Arapahoe, and Douglas Counties. Browning has also worked with the State of Colorado Personnel System, the Attorney General's Office, and the private sector.

#### **What's NOT Changing**

- Providers will remain the same
- Premiums and cost for health insurance will remain the same
- Premiums for dental insurance will remain the same

#### **Enroll or Make Changes**

[www.benefitsolver.com](http://www.benefitsolver.com) »

Questions  
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### ACPD GOES BALD



The **Auraria Campus Police Department** shaved their heads on March 12th after raising nearly \$4,000 in support of Childhood Cancer Research for the St. Baldrick's Foundation.

View the before and after photos:  
<http://bit.ly/1rogu7m> »



## METROPOLITAN STATE UNIVERSITY OF DENVER



### Rachel B. Noel Distinguished Visiting Professorship Honors Former Denver Mayor Webb and His Wife Wilma

MSU Denver's [Rachel B. Noel Distinguished Visiting Professorship](#) is an institution tradition. In its 35th year, the professorship honors the life and legacy of Rachel B. Noel, and this year honored former Denver Mayor Wellington Webb and his wife, Wilma Webb, as Distinguished Professors.

The Webbs' campus visit began with a reception and book signing on Wednesday, March 2nd, in St. Cajetan's. They delivered an address that reflected on the historic achievements of both MSU Denver and the Professorship. On Thursday, March 3rd, the Webbs visited Denver's Shorter Community AME Church for a reception and community address. The reception also honored this year's Hope for the Future Award recipients.

View photos from the event: <http://bit.ly/1qEQfsm> »

## UNIVERSITY OF COLORADO DENVER

### Iron Pour Performance Lights up the Night

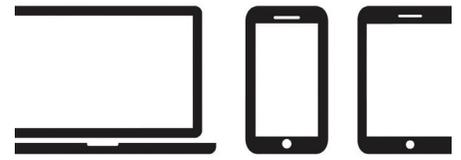
On Friday, March 13th, flames and molten iron lit up the Auraria Campus as part of the [College of Arts and Media's](#) annual Iron Pour Performance. Held at 9th and Curtis, CU Denver students, faculty, and alumni heated scrap iron to over 2,300 degrees, and poured it in molds that were developed over the past year. The end result was the creation of beautiful metal art in a show of heat and fire.



Attendees had the opportunity to carve their own mold and have it filled by students. Auraria Higher Education Center's Event Services and Facilities Services departments played a key role by ensuring the safety of the area for participants.

View photos from the event: <http://bit.ly/1VDNjtl> »

## GET STORE CREDIT FOR YOUR NEXT TECH PURCHASE



## TRADE IT IN

Do you have old or slightly damaged electronic devices that are out-of-use and collecting dust?

Take advantage of the Tivoli Station Tech Trade-In Program. Trade in your old electronics for store credit toward your new technology purchase.

See what your devices are worth: [tivolitech.tradeitin.net](http://tivolitech.tradeitin.net).



## A NEW REASON TO BIKE TO WORK



The [Auraria Sustainable Campus Program](#) (ASCP) is excited to announce that secure bicycle parking is now available in the Tivoli Parking Garage.

Learn how to access the space: [www.ahed.edu/covered-bike-parking](http://www.ahed.edu/covered-bike-parking) »



**Work Order Process Transformation Team**

*From the left: Doug McLean, Dave Berry, Kathy Wagoner, Mike Turman, Vivian Cohen, Mona Goodrich, Tara Weachter, John Thompson, Jackee Leonard, Paul Squillace, John Miller. (Not pictured: Jeannette Romero, John Simpson, and Jeff Stamper)*

## Facilities Services Process Transformation Teams Create Efficiencies, Improve Processes

During an open house two weeks ago, Facilities Services unveiled the department’s process transformation results to a full house of visitors. With more than 100 guests, 1156 7th Street was hopping. By opening their doors, they gave campus partners a closer look at the services each team or shop offers within Facilities Services. They also catered their own barbecue lunch, complete with Director of Facilities-turned Chef Doug McLean behind the grill.

John Miller, Process Transformation Specialist, delivered a presentation highlighting the challenges that have been addressed by the Work Order and Access Control Process Transformation Teams.

To date this fiscal year, the Work Order Team has been extremely successful in reducing work order cycle times:

- 65.2 percent reduction in corrective maintenance cycle times
- 69 percent reduction in fee-for-service project cycle times
- 70.5 percent reduction in operations and maintenance cycle times

In addition, Facilities Services has made a 74 percent reduction in preventative maintenance orders by grouping their tasks, being collaborative, and using time efficiently. They’ve also re-engaged customers with follow-up surveys once work orders are complete to ensure they are providing the highest level of customer service.

After evaluating the work order management application, TMA, the work order team upgraded the software and purchased additional licenses. By using WebTMA, they’ve eliminated printing work orders, helped reduce cycle times, and improved the time it takes for approvals and billing to occur.

Discover new colleagues who have recently joined the “One Auraria” community, and recognize those colleagues who have retired.

### NEW HIRES

**Louis Aldridge**  
Custodian  
Student Facilities Services

**Mark Anderson**  
Grounds and Nursery  
Facilities Services

**Shauna Flores**  
Officer  
Auraria Campus Police

**Jeffrey Folio**  
Grounds and Nursery  
Facilities Services

**Sean Garcia**  
Neighborhood Community Officer  
Auraria Campus Police

**Antonio Gonzales**  
Neighborhood Community Officer  
Auraria Campus Police

**Rodney Jackson**  
Custodian  
Student Facilities Services

**Tommy Leonard**  
Operations Coordinator  
Facilities Services

**Kiera Rugg**  
Communication Technician  
Auraria Campus Police

**Matthew Smith**  
Officer  
Auraria Campus Police

### RETIREE

**Edgar Ecce**  
Custodian  
Student Facilities Services



**Access Control Process Transformation Team**

*From the left: John Miller, Chantel Richardson, Damon McAnulty, Mike McDonough, Adam Enyart, Mike Turman. (Special canine guest: Zoey)*

Like the Work Order Team, the Access Control Process Transformation Team has made a number of important improvements, as well. They reorganized their office space, making it more efficient for office procedures and processes. The triplicate paper key request form has been replaced with an electronic fillable PDF, improving the turnaround time for keys to be made. And finally, they upgraded their key cutting machine, which reduces the time it takes to make a key from six minutes to one-and-a-half minutes.

The open house served as the ultimate culmination for the humble heroes that make up the Facilities Services department to share their successes with the campus community. While the process transformation teams were responsible for leading the projects, the entire Facilities Services staff worked collaboratively to make it successful. And, to boot, they represented all of the AHEC “Guiding Principles” in the process.

View photos from the open house: <http://bit.ly/1VDNC7N> »



**TIVOLI BREWERY**

Dr. Tom Noel, Professor of History at CU Denver, wrote an article for the *Denver Post* in March on the history of the Tivoli Brewery.

Read the article <http://dpost/1SUdfKz> »



**TIVOLI QUAD**

Denver blogger and urban planner Ken Schroepel featured the Tivoli Quad in an April 7th entry on his blog, [DenverUrbanism](http://denverurbanism.com).

Get an inside peek at the progression of Auraria Campus’s newest asset: <http://bit.ly/1VmlcyO>.

### **Greg Reese** Information Technology

Greg Reese, Network/Systems Architect for Information Technology, calls Auraria Campus his “home away from home,” and for good reason. He’s been on campus for 16 years, starting out as a student at MSU Denver while working for Tivoli Station (then called the Auraria Campus Bookstore). The bookstore is where he met his wife, Saima, who also works on campus for MSU Denver’s Educational Technology Center. Their three-year-old son, Zayn, spends his days on campus, too, discovering and exploring at the Auraria Early Learning Center.



Reese embodies the **“Respond with Urgency” Guiding Principle**. He is quick to lend a hand, even during off-hours, if there are network issues or a glitch with a system.

Reese takes his other job as a father equally seriously. And as most parents of young children can attest, parenthood leaves little time for one’s own hobbies. That said, when he finds a spare minute, he enjoys playing golf and researching his ancestry. A self-proclaimed “European mutt,” Reese has discovered he has Swiss, German, and Welsh lineage. He’s traced his family history back five or six generations after discovering diaries his family kept while pioneering the west. One of the most interesting family stories he discovered was that his great-grandfather owned a car dealership in Arizona during the 20s. It has since closed, but invoices and various artifacts remain, as it’s now a museum.

### **5 QUESTIONS FOR GREG**

#### **1. Before working for AHEC, what is the most interesting or unusual job you’ve had?**

The U.S. Navy – I completed a fairly successful four-year enlistment as an Electronic Warfare Technician (and Operations Specialist – side job) from 1996 to 2000. I was stationed on the USS Wadsworth FFG-9 out of San Diego. I visited roughly 16 countries, and had tons of fun—I really enjoyed being on the ship and on the water. I did, however, have other plans, so I returned to Denver to complete my bachelor’s degree at MSU Denver, and I got my first job right here at the Auraria Higher Education Center.

### **May 12, 2016**

CCD Commencement  
*(off-site)*

### **May 14, 2016**

CU Denver Commencement  
*(Tivoli Quad)*

### **May 14, 2016**

MSU Denver Commencement  
*(off-site)*

### **May 30, 2016**

Memorial Day  
*(campus closed)*



## **2. If you could choose any period of history to live, when would it be and why?**

I would choose the western United States in the 19th century. I recently started researching my family history, and many of them arrived in the U.S. in the mid 1800s and settled in the west (Utah, Oregon, and California). Reading some diaries and other documented history of my ancestors has piqued my interest: to actually experience what my own ancestors did would be amazing—both the struggles and successes.

## **3. What is a tool you use for work that you couldn't live without?**

My computer! My work life pretty much revolves around it.

## **4. If you could travel anywhere in the world for a week, where would you go?**

I love to re-visit a destination in the United States where I have been going since before I can remember—Palm Desert, CA. I even like it when it's hot.

## **5. What do you enjoy most about your job and working for AHEC?**

I really enjoy the variety of tasks I get to be involved in—from network engineer to desktop support, along with other systems like our camera system that AHEC has started to expand greatly in the last year. There isn't a week that goes by where I don't get to switch gears a little and do something different. Having the trust of my superiors and colleagues makes working here very enjoyable, too.

Story Ideas & Newsletter Feedback

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